

# POSITION DESCRIPTION

<b>Position Title</b>	Supporting Connections Worker		
<b>Program Division</b>	Coordinator OPHRSP and SRS SAVVI		
<b>Team Area</b>	SRS SAVVI		
<b>Position number</b>	VAC0555		
<b>Classification Grade &amp; Level</b>	SACS Social Worker Class 2 (level dependent on experience) or CD Worker 2A (level dependent on experience) (The Equivalent Classification under the <i>Social, Community, Home Care and Disability Services Industry Award 2010</i> is Social and Community Services <b>Level 5</b> )		
<b>Enterprise Agreement or Award applicable</b>	<a href="#">COMMUNITY HEALTH CENTRE (STAND ALONE SERVICES) SOCIAL AND COMMUNITY SERVICE EMPLOYEES MULTI ENTERPRISE AGREEMENT 2017</a>		
<b>Employment details</b>	<input type="checkbox"/> Full-time 1.0 FTE	<input checked="" type="checkbox"/> <b>Part-time</b> <b>FTE 0.4</b> <b>Thursday and Friday</b>	<input type="checkbox"/> Casual
	AND		
	<input type="checkbox"/> Permanent on-going	<input checked="" type="checkbox"/> <b>Fixed Term</b> <b>From: 02 /2019 To:01/ 09 /2019</b>	
	Fixed term reason: <input checked="" type="checkbox"/> <b>Parental Leave Replacement</b> <input type="checkbox"/> Specific Project or Purpose		
<b>Position reports to</b>	Coordinator OPHRSP and SRS SAVVI		
<b>Ordinary location(s)</b>	Prahran		
<b>Closing Date</b>	Tuesday 19 <sup>th</sup> February 2019 @5pm		
<b>Recruitment contact</b>	Email: <a href="mailto:recruit@Starhealth.org.au">recruit@Starhealth.org.au</a>		

## Star Health

Star Health is a provider of health and support services in Victoria. Encompassing six main and five satellite locations, over 300 staff work in multi-disciplinary teams to deliver health outcomes. It is a responsive and agile community health service, providing a wide range of healthcare and welfare services for all members of the community.

Star Health provides services spanning all periods of life including specialist childhood, youth and aged care services. In achieving its vision of **health and wellbeing for all**, Star Health is guided by our distinct service principles which include working with people and communities to achieve their health goals, understanding

the context in which people live their lives, providing friendly, affordable, joined up services with a no wrong door approach.

**Website Information:** <http://www.starhealth.org.au/>

Star Health offers a comprehensive and industry leading suite of Employee Benefits  
See <https://www.starhealth.org.au/careers/employee-benefits/> for information.

### Purpose of Position

The aim of the Supporting Connections Worker position is to improve the sustainability and functioning of pension-level SRS's by

- Identifying resident's unmet health and social needs and assisting them to access appropriate services
- Building skills/capacity of proprietors and SRS staff to identify resident's needs, improve care planning to meet those needs, and to better manage challenging behaviours
- Building skills/confidence of residents to access services and participate in activities as independently as possible
- Strengthening and maintaining links between pension-level SRS and local services, including developing new service approaches where appropriate

### Key Responsibilities

- Implement strategies to build capacity of proprietors and their staff, residents, and local service providers. Capacity building strategies include mentoring and information sharing to build the proprietors skills, increase resident confidence and strengthen relationships between the SRS and local services
- Work with residents, proprietors and SRS staff to identify unmet health and social needs and unmanaged behaviours
- Assist residents to access services to meet identified health and social needs
- Actively seek to engage residents in a range of social and lifestyle activities of their choice
- Manage available Flexible Care Funds to assist residents access services and activities
- Undertake service mapping and SAVVI projects as required

### Key Capabilities

- Understanding of and commitment to the Social Model of Health
- Experience in approaches to capacity building and advocacy
- Strong interpersonal skills and ability to deal with challenging behaviour
- Excellent written skills

Qualifications [Post-Secondary/Vocational; Undergraduate or Postgraduate degree(s)]	
Essential	Tertiary qualification in Social Work or equivalent qualification
Preferred	Relevant post-graduate qualifications and/or demonstrated experience
Professional Membership(s)	AASW
Experience [Industry sector, field of practice]	
Essential	Demonstrated experience in working with marginalised clients Minimum 3 years' experience in community health care setting
Preferred	

Key selection criteria – Essential	
<b>Knowledge and skills</b>	<p><b>Mandatory</b></p> <ul style="list-style-type: none"> <li>• A tertiary qualification in Social Work (eligibility for registration with AASW) and/or equivalent qualification, with demonstrated experience in health or community settings.</li> <li>• Extensive experience in working with adults with Psychiatric Disability, Intellectual Disability, Alcohol and Drugs and Acquired Brain Injury, who are homeless and/or financially disadvantaged.</li> <li>• Demonstrated knowledge of the full range of issues experienced by the client group, including behavioural issues, together with a high level of Case Management practice skill.</li> <li>• Communication skills both written and verbal. The ability to prepare clear, written reports, maintain files, manage flexible care funds and data requirements and the capacity to represent the program at both an agency and community level.</li> <li>• A commitment to offering responsive support to clients, to be respectful and empathetic as well as being able to set clear approaches and limits.</li> <li>• Demonstrated capacity to engage clients and relevant stakeholders in the development and implementation of individualised goal/support plans.</li> <li>• An understanding of the pension-level SRS industry, and the issues faced by proprietors, including business and residential care issues.</li> <li>• The ability to work positively and collaboratively with SRS proprietors and staff in the management of resident care.</li> <li>• The ability to work as a team member and also as a sole outreach worker.</li> <li>• Good communication skills, both written and verbal, including data collection and storage, computer literacy, report writing, and the capacity to represent the program at both an agency and community level.</li> <li>• Possession of a full current Victorian Driver's Licence is essential.</li> <li>• Successful applicants will be required to undergo a police check.</li> </ul> <p><b>Desirable</b></p> <ul style="list-style-type: none"> <li>• Experience in working directly with pension-level SRS residents</li> <li>• Proficiency in a community language</li> </ul>
Protecting babies, children and young people from child abuse and neglect is integral to the work at STAR	

<b>Protecting Children Policy Information</b>	<ul style="list-style-type: none"> <li>Star Health has zero tolerance of child abuse. Protecting babies, children and young people from child abuse and neglect is integral to the provision of health services to this group and their families and is a core responsibility for all Star Health staff.</li> </ul>
<b>Organisational Responsibilities</b>	
<b>Personal qualities</b>	<ul style="list-style-type: none"> <li><b>Resilience</b> - Demonstrates perseverance in achieving objectives and copes effectively with setbacks and problems.</li> <li><b>Initiative &amp; Accountability</b> - Takes responsibility for actions and proactively implements work plan and addresses issues.</li> <li><b>Empathy and Cultural Awareness</b> - Demonstrates an interest in and an appreciation of a range of different cultures and actively seeks to understand and effectively address the issues and views of others.</li> <li><b>Continuous Quality Improvement</b> - Identify continuous quality improvement opportunities and act upon when/where relevant</li> </ul>
<b>Other Licence(s)</b>	Unrestricted Victorian Driver Licence (or equivalent)

### Important information

- Star Health is committed to providing and maintaining a working environment which is safe and without risk to the health of its employees. The organisation is a smoke-free workplace.
- Star Health's usual hours of operation are from 8:00am to 8:00pm Monday to Friday, specific hours of work will be determined in accordance with operational requirements and contained in the Contract of Employment.
- Your Letter of Offer may state you will be based at a particular Star Health site, however it is expected that you will be required to work at different locations in the greater metropolitan area of Melbourne
- Offers of employment are contingent upon:
  - A successful reference check (all positions);
  - Non-adverse Criminal Record check (all positions);
  - Fitness for Work medical examination (specific positions);
  - Holding and maintaining a valid 'Working with Children Check' (all positions)
  - Undertake a DHHS Disability Exclusion Worker Check (specific positions)

***Star Health is an equal opportunity employer and encourages people with disabilities and individuals of diverse backgrounds including those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and LGBTI+ community to apply.***

*Some roles may require candidates to undertake psychometric testing prior to appointment.*

### Salary Packaging Information

- Star Health currently has two types of Salary Packaging:
  - General salary packaging of \$15,900 per FBT year
  - Meal Entertainment/Facility leasing of \$2,550 per FBT year

*Salary Packaging is optional and may have considerable tax benefits depending upon personal circumstances.*

### AUTHORISATION

<b>Person who completed and authorises this Position Description</b>	<b>Position Title:</b>	<b>Coordinator OPHRSP/SRS SAVVI</b>
	<b>Program / Division:</b>	<b>Community Care</b>

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