

POSITION DESCRIPTION

Position Title	Support Worker - Older Persons High Rise Support Program (OPHRSP)		
Program Division	Community Care		
Team Area	Older Persons High Rise Support Program (OPHRSP)		
Position number	VAC0553		
Classification Grade & Level	Comm Dev Worker Class 2A - Level dependent on experience (The Equivalent Classification under the <i>Social, Community, Home Care and Disability Services Industry Award 2010</i> is Social and Community Services Level 4)		
Enterprise Agreement or Award applicable	COMMUNITY HEALTH CENTRE (STAND ALONE SERVICES) SOCIAL AND COMMUNITY SERVICE EMPLOYEES MULTI ENTERPRISE AGREEMENT 2017		
Employment details	<input type="checkbox"/> Full-time 1.0 FTE	<input checked="" type="checkbox"/> Part-time 0.8 EFT (Monday-Thursday)	<input type="checkbox"/> Casual
	AND		
	<input checked="" type="checkbox"/> Permanent on-going	<input type="checkbox"/> Fixed Term From: __ / __ / ____ [date] To: __ / __ / ____ [date]	
		Fixed term reason: <input type="checkbox"/> Parental Leave Replacement <input type="checkbox"/> Specific Project or Purpose	
Position reports to	Coordinator OPHRSP/SRS SAVVI		
Ordinary location(s)	The incumbent will be based at the Prahran site and will be required to work across all 5 OPHRSP sites.		
Closing Date	Wednesday 20 th February 2019 @ 5.00pm		
Recruitment contact	Email: recruit@Starhealth.org.au		

Star Health

Star Health is a provider of health and support services in Victoria. Encompassing six main and five satellite locations, over 300 staff work in multi-disciplinary teams to deliver health outcomes. It is a responsive and agile community health service, providing a wide range of healthcare and welfare services for all members of the community.

Star Health provides services spanning all periods of life including specialist childhood, youth and aged care services. In achieving its vision of **health and wellbeing for all**, Star Health is guided by our distinct service principles which include working with people and communities to achieve their health goals, understanding the context in which people live their lives, providing friendly, affordable, joined up services with a no wrong door approach.

Website Information: <http://www.starhealth.org.au/>

Star Health offers a comprehensive and industry leading suite of Employee Benefits
See <https://www.starhealth.org.au/careers/employee-benefits/> for information.

Purpose of Position

This position is located within the Older Persons High Rise Program (OPHRP), which was established to provide community and individual support to public housing tenants living in 5 selected high rise sites. The sites are 25 King Street Prahran, 27 King Street Prahran, 49 Union Street Windsor, 150 Inkerman Street St Kilda and 150 Victoria Avenue, Albert Park. The program is staffed by a multi-disciplinary team of 3 Social Workers, an OT, an RN and 2 Support Workers. The aim of the OPHRSP is to promote the health and wellbeing of isolated and vulnerable tenants by improving access to a range of health and support services and strengthening their sense of safety and connection with the communities in which they live.

The Support Worker will provide low level support and monitoring to tenants as directed by the OPHR clinicians / case managers and tenant care plan goals. Enhancement of community and social connections at each site forms an important part of the role. The role requires working across all 5 sites.

Key Responsibilities

- Undertake client duties as directed by the clinician. This may include assisting tenants to manage their Activities of Daily Living.
- Play a lead role in developing and providing information to tenants about the OPHRS program.
- Transport and accompany tenants to appointments, for example, hospital outpatients, GP's and Community Health Services' clinics.
- Assist the clinician in the utilization of Flexible Care Funds
- Assist with organizing and facilitating groups.
- Together with clinician consult with tenants to identify potential special interest groups and health promotion activities
- Coordinate and facilitate social outings
- Develop rapport with tenants and consult with clinicians in regard to identified needs.
- Maintenance of client records.

Key Capabilities

- Understanding of the principles of Community Development
- Strong interpersonal skills and ability to work with challenging behaviour
- Understanding and commitment to the Social Model of health

Qualifications [Post-Secondary/Vocational; Undergraduate or Postgraduate degree(s)]

Essential	<ul style="list-style-type: none"> • Certificate 4 or Diploma in related health or community services
Preferred	
Professional Membership(s)	

Experience [Industry sector, field of practice]

Essential	Experience working within a community health setting
-----------	--

<https://starhealthau.sharepoint.com/Shared Documents/HR/Position Description & PD Library/CC/OPHR Support Worker PD VAC0553 CD-20-2-19.docx>

Status: Internal; Confidential

Review Date: 01/02/2017

Review by: HRM & HRO, Human Resources

Preferred

Key selection criteria – Essential

Knowledge and skills	<ul style="list-style-type: none"> • Certificate 4 or Diploma in related health or community services • Understanding of issues experienced by older people living in public housing • Excellent communication and interpersonal skills, including experience working with people with disabilities. • Experience working within an aged care or community based setting. • Experience in group facilitation. • Experience in relating effectively to people with a wide range of disabilities from a variety of social and CALD backgrounds. • Understanding of a person centred, enabling approach • Demonstrated ability to organize work tasks without direct supervision • A current Victorian driver's license.
-----------------------------	--

Protecting babies, children and young people from child abuse and neglect is integral to the work at STAR

Protecting Children Policy Information	<ul style="list-style-type: none"> • Star Health has zero tolerance of child abuse. Protecting babies, children and young people from child abuse and neglect is integral to the provision of health services to this group and their families and is a core responsibility for all Star Health staff.
---	---

Organisational Responsibilities

Personal qualities	<ul style="list-style-type: none"> • Resilience - Demonstrates perseverance in achieving objectives and copes effectively with setbacks and problems. • Initiative & Accountability - Takes responsibility for actions and proactively implements work plan and addresses issues. • Empathy and Cultural Awareness - Demonstrates an interest in and an appreciation of a range of different cultures and actively seeks to understand and effectively address the issues and views of others. • Continuous Quality Improvement - Identify continuous quality improvement opportunities and act upon when/where relevant
Other Licence(s)	Unrestricted Victorian Driver Licence (or equivalent)

Important information

- Star Health is committed to providing and maintaining a working environment which is safe and without risk to the health of its employees. The organisation is a smoke-free workplace.
- Star Health's usual hours of operation are from 8:00am to 8:00pm Monday to Friday, specific hours of work will be determined in accordance with operational requirements and contained in the Contract of Employment.
- Your Letter of Offer may state you will be based at a particular Star Health site, however it is expected that you will be required to work at different locations in the greater metropolitan area of Melbourne
- Offers of employment are contingent upon:
 - A successful reference check (all positions);
 - Non-adverse Criminal Record check (all positions);
 - Fitness for Work medical examination (specific positions);

<https://starhealthau.sharepoint.com/Shared Documents/HR/Position Description & PD Library/CC/OPHR Support Worker PD VAC0553 CD-20-2-19.docx>

Status: Internal; Confidential

Review Date: 01/02/2017

Review by: HRM & HRO, Human Resources

© Star Health Group Ltd

Page 3 of 4

- Holding and maintaining a valid 'Working with Children Check' (all positions)
- Undertake a DHHS Disability Exclusion Worker Check (specific positions)

Star Health is an equal opportunity employer and encourages people with disabilities and individuals of diverse backgrounds including those from the Aboriginal and Torres Strait Islander, Culturally and Linguistically Diverse and LGBTI+ community to apply.

Some roles may require candidates to undertake psychometric testing prior to appointment.

Salary Packaging Information

- Star Health currently has two types of Salary Packaging:
 - General salary packaging of \$15,900 per FBT year
 - Meal Entertainment/Facility leasing of \$2,550 per FBT year

Salary Packaging is optional and may have considerable tax benefits depending upon personal circumstances.

AUTHORISATION

Person who completed and authorises this Position Description	Position Title:	Coordinator OPHRSP
	Program / Division:	OPHRSP CC