

Triage Clinician 0.6 EFT - Fixed Term Role until 31/12/19 (With Potential for Extension)

Job Reference No: VAC0540

- Apply your triage skills to clients with a diversity of needs
- Support clients to quickly get into the appointment they need
- Positive team culture with great benefits

An opportunity exists to work collaboratively with services, and the service access and support team, to triage clients to determine where they should best initiate their contact with Star Health. This critical role will enable Star Health to deliver 'first call resolution' for clients presenting with a range of needs.

You will possess the following:

- Post-secondary qualifications in mental health, counselling, psychology, AOD or similar discipline
- Significant experience triaging clients with complex needs in a community setting to determine where they may best initiate their engagement and then taking steps to secure that initial appointment
- Demonstrated ability to use a client centred empowerment approach to engage clients with multiple needs to achieve whole of person outcomes
- Demonstrated ability to collaborate with and educate a diverse range of groups including acute and sub-acute services, as well as service access and support
- Able to acquire knowledge of Star Health services quickly and efficiently, as well as a knowledge of the communities needs and broader service system offerings
- Ability to foster, maintain and enhance partnerships across an organisation

Who We Are

Star Health works in partnership with people and communities to promote and improve equity, health and wellbeing by delivering innovative client-directed services that take into account the context of the individual and the community, and championing prevention and change to address the structural reasons for health inequity.

To apply, please complete our application form directly via our website

<http://www.starhealth.org.au/careers/current-vacancies/>

Please ensure you include a strong cover letter addressing the selection criteria. Applications that don't include a cover letter won't be considered. **For further information about this role, please contact** Paul Vanderputt, Coordinator of Community Mental Health Services on 0416 245 577 or email: pvanderputt@starhealth.org.au

Closing Date: Monday 4th February 2019 @ 9am